



ASHLY'S FAVORITE PART ABOUT HER JOB IS GREETING CUSTOMERS. SHE HAS BEEN ABLE TO LEARN A LOT ABOUT CUSTOMER SERVICE, AND SHE ALSO LOVES EVERYONE SHE WORKS WITH.

## **COMPANY BACKGROUND**

Seasons On The Lake is a store where quality & small-town charm blend together to create a unique shopping experience for the whole family. Stop in for all your home decorating needs. There are unique finds in home decor, gifts and much more!

## ASHLY'S STORY-

After wandering into the store, Seasons On The Lake at Great Lakes Mall in Mentor, Ashly, with her job coach by her side, struck up a conversation with the store's owner, Sagit. With the help of her coach, Ashly secured an interview with Sagit and was hired shortly after. She began working at the store on Mondays and Thursdays in September 2018. Now, Ashly is having a fun time working at the store with her new coworking family, learning new things every time she clocks in! The job has been perfect for Ashly so far, as she loves fashion, going shopping and the mall.

Already, Ashly has learned many new skills at Seasons On The Lake, including how to communicate with customers and deliver better customer service. Sagit said Ashley is very helpful and notices when customers come in, alerting other staff to make sure each person is assisted. "Ashly is a good listener and is always keeping busy or asking for a job to do," said Sagit. "She gets projects done in one day and isn't afraid to try new things."

Ashly's favorite part about her job is greeting people, and she also loves her coworkers – especially Stacey, who has taught Ashly a lot about hanging ornaments, dusting and locating things in the store. "They teach me new things every time I go to work, and they make it fun to go work," said Ashly. "They care about me and want to develop my skill set."

Beyond her work at the mall, Ashly likes pizza, skiing, swimming, hanging out with her sister and brother, going to the movies and making crafts.

## GCBDD'S COMMITMENT

The Geauga County Board is committed to finding employment for the individuals we serve by partnering with private providers and local businesses. Over 34 area businesses have embraced this idea and currently employ individuals with disabilities.

